January 20th, 2003

Balistreri Realty 2281 East Sample Road Lighthouse Point, Florida 33064

Erica,

Jay and I just wanted to say thank you for everything, and that you are a very friendly and helpful person to work with. Your patience throughout these past 7 months has been outstanding. If anything comes up in the future, we will for sure be sending people to do business with you, since we are both involved with the relocation industry.

Thank you again for all of your hard work.

Jackie and Jay Eisele